## OFFICIAL FILE ILLINOIS COMMERCE COMMISSION



(File this application via e-docket, or if unable to do so, file one original verified application)

Docket No.

ICC Office Use Only

Please provide the appropriate information in the ( ) areas in the heading below.

(Applicant's Name)

Tele-Connect, Inc.

Application for a certificate of (local or interexchange) authority to operate as a (reseller or facilities based carrier) of telecommunications services in (list specific area) in the State of Illinois.

Application for a certificate of service authority to provide pay telephone service within the State of Illinois

## APPLICATION FOR CERTIFICATE TO BECOME A TELECOMMUNICATIONS CARRIER

(Use additional sheets as necessary.)

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1.	Applicant's Name(including d/b/a, if any)				FEIN#_	48-1076583
	Tele-Connect, Inc.					
Ad	dress: Street <u>1421 W 7th Street</u> ,	PO Box	887	·		
Cit	y Chanute	State/Zip_	KS	<u>6672</u> 0		
2.	Authority Requested: (Mark all that apply)	)13	3-403 F	acilities Base	d Interexcl	hange
	Pay Telephone Service Provider			sale of Local		rexchange
3.	Request for waivers/variances: In applicate 13-405, waivers of Part 710 and of Section interexchange service authority under Section generally requested. Please indicate which requesting each waiver/variance.	n 735.180 of tions 13-403 h waivers Ap	Part 73 and 13	35 are genera -404, waiver	lly request s of Part 7	ed. In applications for 10 and Part 735 are
	P. (710 Kiniform Co	N/A	000111	ta for Tala		antions Corriers
	Part 710 Uniform Sy	/Stein of A	ccoun	its for Tele	COMMINUM	cations Carriers
		on of Servi	ice and	d Issuance	of Teleph	it, Billing, Deposits, none Directories for in the State of Illinois
	Section 735.180 Directories	<b>3</b>				

	Other
4.	For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following: N/A
	(a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
	(b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this
	document; (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of
	this document; and (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.
5.	In what area of the state does the Applicant propose to provide service?
	Presently Monee, Illinois - then possible other locations in the State
6.	Please attach a sheet designating contact persons to work with Staff on the following:
	a) issues related to processing this application
	b) consumer issues c) customer complaint resolution Attached
	d) technical and service quality issues
	e) "tariff" and pricing issues f) 9-1-1 issues
	g) security/law enforcement
	Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.
7.	Please check type of organization?
	Individual X Corporation
	Partnership Date corporation was formed December 4, 1989 In what state? Kansas
_	Other (Specify)
	Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.  Attached List jurisdictions in which Applicant is offering service(s).
	KS - AR - MO - TX - OK - AL - GA - NC - SC - TN
10.	Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?
	YES (Please provide details) NO
11.	Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?
	YESXNO
If Y	ES, describe fully.

12. Has Applicant provided service under any other name?
X YES NO
If YES, please list. Tele-Kansas, Inc. in the states of Tennessee and Alabama
due to Tele-Connect, Inc. name not being available in those states
13. Will the Applicant keep its books and records in Illinois? YES X NO If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.
Tele-Connect, Inc. requests permission to keep books and records at corporate MANAGERIAL office - 1421 W 7th Street, Chanute, KS 66720.
14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms. Attached
15. List officers of Applicant.
Teri L Tharp President, Secretary/Treasurer
<ul> <li>16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? X NO</li> <li>If YES, list entity</li> <li>17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for</li> </ul>
service and details of the billing statement.)
N/A - Pay Phone Service Provider
18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)  Tele-Connect's toll-free number is posted on the pay phone. Also, custome may dial 2222 which will automatically dial Tele-Connect home office for Refund or Repair issues.  Pay Phone repairs will be made within 48 hours of notification.
19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing?X YES NO
20. What telephone number(s) would a customer use to contact your company? 1-800-242-6883

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21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?
X YES NO
22. Please describe applicant's procedures to prevent slamming and cramming of customers? N/A
23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?
X YES NO (If no, please provide an explanation.)
24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?
_XYESNO Attached
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25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.
Attached TECHNICAL
26. Does Applicant utilize its own equipment and/or facilities?X YESNO
If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:
Please see response to Question 14
If NO, which facility provider(s)'s services does the Applicant intend to use?
<ol> <li>Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).</li> </ol>
Pay Phone Service Provider - offering local & long distance coin calls, toll-free calls, operator assistance calls, directory assistance, and 911 calls (See tariff)
28. Will technical personnel be available at all times to assist customers with service problems?
YES NO
29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e)

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	ssage explaining the telephone's general operations, dialing ne owner's name, method of reporting service problems and
method of receiving credit for faulty calls?	X YESNO
	(Signature of Applicant)
	Tele-Connect, Inc. Teri Tharp, President

## VERIFICATION

This application shall be verified under oath.

## OATH

State of Kansas
County of Neosho )ss
Teri Tharp makes oath and says that XXXX she is President (Insert here the name of affiant) (Insert the official title of the affiant)
of Tele-Connect, Inc.  (Insert here the exact legal title or name of the Applicant)
that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.
(Signature of affiant)
Subscribed and sworn to before me, a Notary Public/ Julie R. Ratliff  (Title of person authorized to administer oaths)
in the State and County above named, this 14thay of June, 2005.
NOTARY PUBLIC - State of Kansas  JULIE R. RATLIFF  My Appt. Exp. 4/6/07  (Signature of person authorized to administer oath)